

CANCELLATION POLICY

WE KINDLY ASK THAT YOU CONTACT US AT
LEAST 24 HOURS IN ADVANCE IF YOU NEED TO
RESCHEDULE OR CANCEL YOUR APPOINTMENT.

CANCELLATION FEE

- FOR CANCELLATIONS MADE WITHIN 24 HOURS,
A 50% CANCELLATION FEE WILL BE CHARGED.
- FOR CANCELLATIONS MADE WITHOUT PRIOR NOTICE
(NO-SHOWS), A 100% CANCELLATION FEE WILL APPLY.

LATE ARRIVALS

IF YOU ARE RUNNING LATE, PLEASE NOTIFY US IN ADVANCE.
ARRIVING 15 MINUTES OR MORE PAST YOUR SCHEDULED TIME
MAY RESULT IN A SHORTENED SERVICE, A RESCHEDULED
APPOINTMENT OR THE CANCELLATION OF YOUR BOOKING.

THE CANCELLATION FEE CAN BE SETTLED AT YOUR NEXT VISIT, DEDUCTED
FROM YOUR STORED CREDIT CARD OR PAID THROUGH OTHER PAYMENT
METHODS PROVIDED BY THE SALON (BANK TRANSFER, ONLINE PAYMENT LINK).
PLEASE NOTE THAT BY BOOKING AN APPOINTMENT, YOU AUTHORIZE THE SALON
TO DEDUCT CANCELLATION FEES DIRECTLY FROM YOUR STORED CREDIT CARD
IN THE EVENT OF LATE.

THANK YOU FOR YOUR SUPPORT AND UNDERSTANDING.

